

## » Comparing the parameters of ISPadmin application versions provided

Parameters	FREE	LEASED SYSTEM	SINGLE PURCHASE	VIP + LEASED SYSTEM
Requirement of own HW	✗	✗	✓	✓
Availability guaranteed	✗	99.9%	✗ (own hardware)	✗ (own hardware)
Guaranteed time to answer via email	✗	according to active tech.support	according to active tech.support	till 24h
Technical support - phone, email	✗	according to active incidents	according to active incidents	preferential
Possibility to activate NETflow	✗	✓	✓	FREE
Possibility to activate RADIUS module	✗	✓	✓	FREE
Possibility to activate more modules	✗	✓	✓	FREE
Possibility to activate SMS gate ( <i>own gate</i> )	✗	✗	60 EUR	FREE
Possibility to activate LIGHTkeeperPRO appl.	✗	✓	✓	FREE
System installation	FREE	FREE	FREE	FREE
Training in application service	only Wikipedia	according to the variant selected	according to the variant selected	FREE
Data import after application installation	✗	60 EUR	60 EUR	FREE
Individual adjustment of system	✗	according to an hour rate	according to an hour rate	10h / month <b>FOR FREE</b>
Application migration to other HW	✗	60 EUR	60 EUR	FREE
Entry to presentation events	✓	✓	✓	with discount 20%
Disk space	5 GB	20 GB	according to disk size	according to disk size
HTTPS	✗	✓	✓	✓
SSH access	✗	✓	✓	✓
Connecting to the net through VPN tunnel	max. 1	no limitations	no limitations	no limitations
DNS server for clients	✗	✓	✓	✓
SMTP server for clients	✗	✓	✓	✓
Access to SQL database	✗	✓	✓	✓
DHCP support	✗	✓	✓	✓
CATV support	✗	✓	✓	✓
Support of checking PPPoE for clients	✗	✓	✓	✓
Mikrotik configuration Backup	last 2 days	to the disk space	to the disk space	to the disk space
Timeout of changes in router configuration	20 min	5 min	5 min	5 min
Number of clients	max. 100	according to the license	according to the license	according to the license
Number of routers	max. 15	no limitations	no limitations	no limitations
Number of supplementary devices in router	max. 5	no limitations	no limitations	no limitations
Number of services for a client	max. 2	no limitations	no limitations	no limitations
General services	max. 1	✓	✓	✓
Number of invoicing groups	max. 1	no limitations	no limitations	no limitations
Number of system administrators	max. 1	no limitations	no limitations	no limitations
Other IP at Internet service	max. 2	no limitations	no limitations	no limitations
SNMP templates at device	✓	✓	✓	✓
NAGIOS - number of groups / contacts notified	max. 1	no limitations	no limitations	no limitations
Automatic detention of bad payers	✗	✓	✓	✓
History of clients' graphs	last 7 days	✓	✓	✓
Overview statistics ( <i>increases/decreases of clients</i> )	✓	✓	✓	✓
Export of clients' database	✗	✓	✓	✓
Export of dates to the accounting systems	✗	✓	✓	✓
Back-up of dates	✗	our data centre	own HW	our data centre
Height profile - Google Maps	✗	✓	✓	✓
Call centre	✗	according to the tariff	according to the tariff	according to the tariff
User interface	✓	✓	✓	✓
Cancellation after 30 days without logging-in	✓	✗	✗	✗